

# VERMEIREN

## Sedna

INSTRUCTION MANUAL







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## Preface

Congratulations! You are now owner of a Vermeiren scooter!

This scooter is made by qualified and committed personnel. It is designed and produced according to high quality standards guarded by Vermeiren.

Thanks for your trust in the products of Vermeiren. To support you on the use of this scooter and its operating options, this manual is offered. Please read it carefully; it will help you to get familiar with the operation, capabilities and limitations of your scooter.

If you still have questions after reading this manual, do not hesitate to contact your specialist dealer. He/she will be glad to help you on this subject.

### **Important note**

To ensure your safety and to prolong the lifetime of your product, please take good care of it and have it checked and/serviced on regular base.

The warranty of this product is based on normal use and maintenance as described in this manual. Damage to your product caused by improper use or lack of maintenance will cause the warranty to lapse.

This manual reflects the latest product developments. Vermeiren has the right to implement changes to this type of product without being imposed to any obligation to adapt or replace similar products previously delivered.

### **Information available**

On our website <http://www.vermeiren.com/> you will always find the most recent version of following information. Please consult this website regularly since the printed version may be out of date.



- This manual  
Visually impaired people can download the electronic version of this manual and have it read out by means of a text-to-speech software application.



- EC declaration of conformity  
For user and specialist dealer



- Instructions for mounting and demounting of optional parts  
For specialist dealer



- Service manual  
For specialist dealer

## 1 Your product

### 1.1 Description

This Sedna scooter is easy-operatable scooter to be use indoors as well as outdoors. It is foldable which makes it very compact to store.

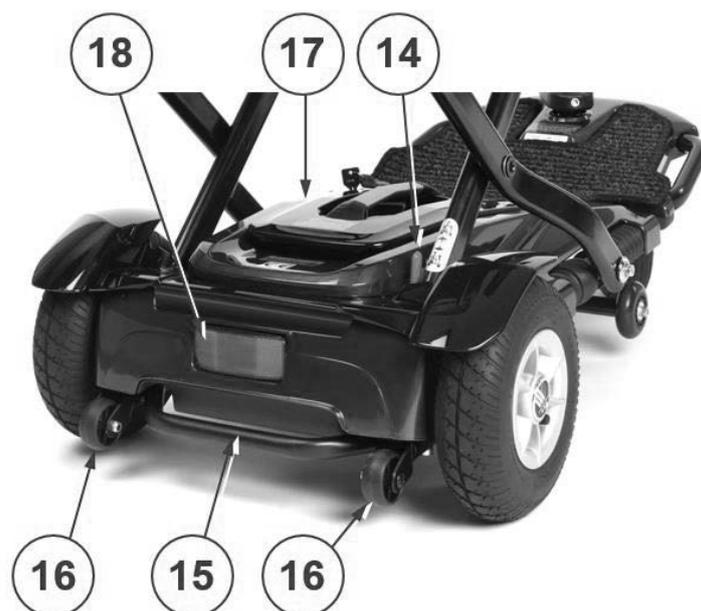
Next picture shows all parts that are relevant for the user/driver. In the operation and maintenance section, these parts are described if applicable.

**i** Before using your scooter, check the technical details and limits of intended use, see chapter 6.



*Important parts*

- |                             |                       |
|-----------------------------|-----------------------|
| 1. Backrest                 | 8. Tiller             |
| 2. Frame cross              | 9. Height adjustment  |
| 3. Fender                   | 10. Operating console |
| 4. Rear wheel / drive wheel | 11. Hand grip         |
| 5. Unlocking lever          | 12. Seat              |
| 6. Transport wheel          | 13. Foot plate        |
| 7. Front wheel              | 14. Free-wheel lever  |



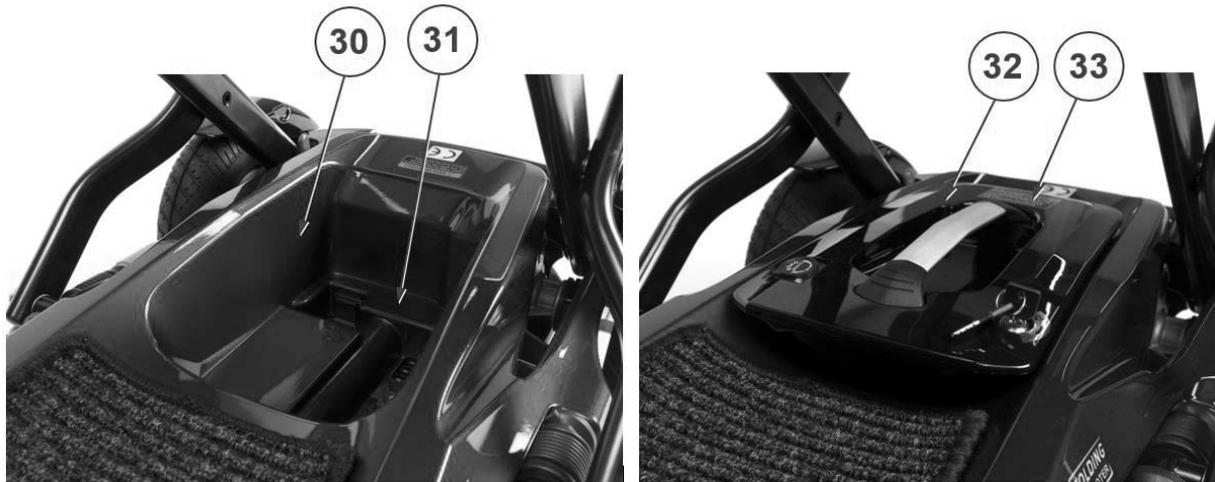
- 14. Free-wheel lever
- 15. Frame tube
- 16. Anti-tipping wheels
- 17. Battery
- 18. Reflector

*Parts on the back*



- 9. Height adjustment
- 11. Hand grip
- 20. ON/OFF switch
- 21. Error indicator
- 22. Signal push button
- 23. Operating-lever left (drive backward)
- 24. Battery indicator
- 25. Operating-lever right (drive forward)
- 26. Speed control

*Parts of operating console and tiller*



*Battery and location of identification plate*

- 30. Battery housing
- 31. Location of identification plate
- 32. Battery, mounted
- 33. Warning label



WARNING

Important notice on battery:

To maximize the lifespan of batteries, they need to be FULLY charged before using your scooter. Battery charging temperature is between (+10°C ~ +45°C). It is not safe to charge a lithium battery if its temperature is outside of a specified temperature range.

Disconnect the battery from scooter prior to storage.

## 1.2 Optional parts

Your scooter may be equipped with following parts:

- Adjustable armrests (left and right side);
- Rotatable seat.

For more information, see § 3.1.3.

## 1.3 Expected lifespan

The average lifespan of your scooter is 5 years. Depending on the frequency of use, driving circumstances and maintenance, the lifespan of your scooter will increase or decrease.

## 1.4 Declaration of conformity

This product is certified for CE and is classified as a Medical product, Class I. The CE mark indicates the conformity of the product with standards for protection of health, safety and environment applied on products traded within the European economic area.

A copy of the Declaration of conformity is available via our website:

<http://www.vermeiren.com/>.





## 2 Before use

### 2.1 Intended use

In this paragraph a brief description of the intended use of your scooter is given. Additionally, relevant warnings are added to the instructions in the other paragraphs. In this way we would like to make you aware of the possible misuse that may appear.

- This scooter is classified as a class B product and is suitable for outdoor use.
- This scooter is designed and produced solely to transport one (1) person with a maximum weight of 115kg. It is not designed for transport of goods or objects, or for any other use than the transport previously described.
- If applicable, use only accessories and spare parts approved by Vermeiren.
- You should NOT use this scooter if you suffer from physical or mental impairments that may put you, or other people, in danger when driving the scooter. Next items are examples of possible impairments:
  - visual impairment;
  - impaired functioning by use of medicines;
  - mental disorder;
  - hemiplegics;
  - paraplegics.

For this reason, consult your doctor first and make sure that your specialist dealer is informed about his advice.

### 2.2 General safety instructions



Follow the instructions in this manual and observe to the safety directives. If not, it is possible to become severely injured or that anyone else will become injured or that your scooter will get damaged.

Keep next general warnings in mind during use:

- Do not use your scooter if you under influence of alcohol, medicines or other substances that may influence your driving abilities.
- Be aware that some parts of your scooter may get very hot or cold due to ambient temperature, solar radiation, heating devices or due to the motor drive during the ride. Be careful when touching. Wear protective clothing if the weather is cold. After a ride, wait till the scooter/motor has cooled down.
- Before switching the scooter on, be aware of the environment/situation in which you are located. Adjust your speed to this before driving off. We advise you to use the slowest speed setting to drive indoors. For outdoor driving you can adjust the speed to a suitable speed at which you feel comfortable and safe.
- Keep ALWAYS in mind that your scooter may stop suddenly due to a discharged battery or a protection that prevents your scooter from further damage. Check also the caused mentioned in chapter 5.
- Your scooter has been tested for electromagnetic compatibility and complies with the standard, see chapter 6. Nevertheless, sources of electromagnetic field may influence the driving performance of your scooter like the fields of mobile phones, power generators or high-power energy sources. On the other hand, the electronics of your scooter can affect other electronic appliances too, like alarm systems of shops and automatic doors. We advise therefore to check your scooter regularly for damage and wear, since these may enlarge the interference, see also chapter 4.

## 2.3 Symbols on the scooter

The symbols in following list are applicable for your scooter. Missing symbols can be found in the relevant ISO standard (ISO 7000, ISO 7001 and IEC 417).



Maximum weight of the user



Outdoor/indoor use (battery charger excluded)



Indoor use only (battery charger only)



Maximum safe slope in °.



Maximum speed



Type designation



Risk of entrapment



## 2.4 Transport, folding and storing

**WARNING**

Risk of severe injuries

Do NOT use your scooter as seat in a vehicle, see next symbol. The best way to transport your scooter is to fold and lift it (with help) in the vehicle. Tighten the scooter well to the vehicle, to make sure that it won't move during cornering and that it won't be launched during full braking.

**CAUTION**

Risk of damage or injuries

- Transport of the scooter (unfolded) must be done with free-wheel lever in rear, coupled position to make sure that the brake is activated.

**CAUTION**

Risk of battery damage

When the scooter will be stored for a longer period, first remove the battery and take maintenance into account during the storing period, see also §3.5.

**i** Since the scooter is equipped with a Lithium battery, it is not possible to transport the scooter (as a whole) by air plane. If you still consider to do so, consult your airline before booking your flight. It is possible to transport your scooter by air plane, without battery and to buy a new battery at the place of arrival. Contact your specialist dealer for this matter.

Deflate the scooter tires a bit before taking off. Inflate them again after arrival. In this way you prevent the bursting of the tires during flight.

**i** When the scooter is parked or stored outdoors, use a cover to protect it against moisture.

Use the free-wheel lever to transport your scooter over a small distance (drive disconnected). Read the instructions in §2.4.1 and §2.4.2 about folding and unfolding your scooter.

### 2.4.1 Unfolding scooter and connecting drive



[1]

Lower the back of the scooter by holding frame tube (15) and turn it down till the scooter lands on rear wheels (4).



[2]

Push red lever (5) down with your foot to release the lock of tiller (8); with an audible click.



[3]

Grab the hand grips and turn tiller (8) upward. Release the hand grips before the front wheels touch the ground. An audible click is to be heard as signal that the tiller is locked.

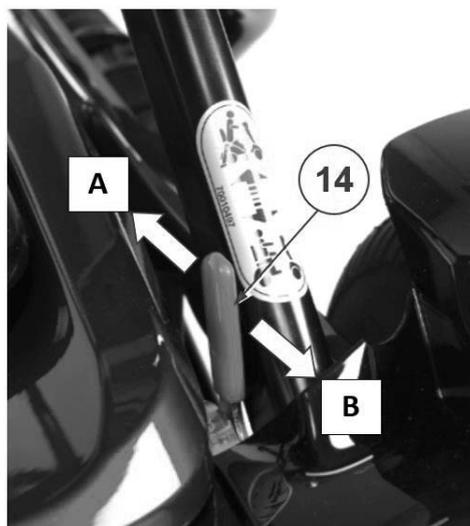


[4]

Turn backrest (1) upward.



Make sure that your fingers won't get entrapped at the hinging point.



[5]

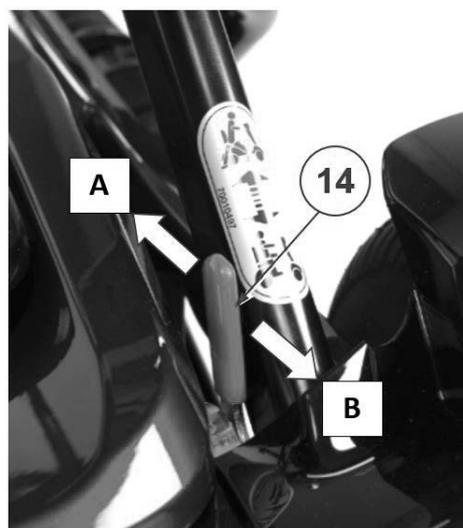
Put free-wheel lever (14) in coupled position (B), pointing to the rear of the scooter.  
Your scooter is now ready to be used.

## 2.4.2 Folding



[1]

Turn your scooter OFF and remove the key from ON/OFF switch (20).



[2]

Put free-wheel lever (14) in free-wheel position (A), pointing to the front of the scooter.



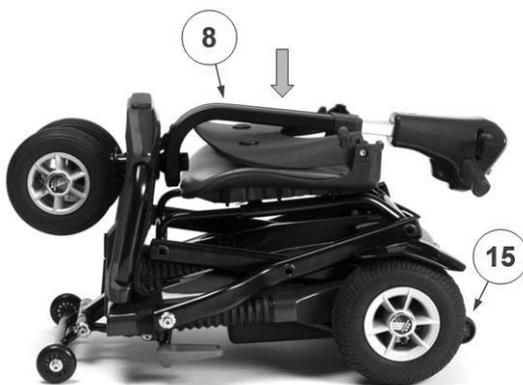
[3]

Push with your foot the red lever (5) down to unlock; a click should be heard.



[4]

Fold backrest (1) against the seat. Next turn tiller (8) towards the seat.



[5]

If tiller (8) lies on the seat, push it gently down till it is locked; a click should be heard. Lift the tiller to check whether it is properly locked.



[6]

Lift the rear end of the scooter by the frame tube (15) till the scooter lands on its front wheels (7). The scooter is now ready to be pushed to a storage location.



## 3 Using your scooter

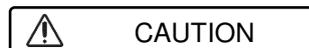
**WARNING****Risk of injuries**

First read previous chapters and inform yourself about the intended use. Do NOT use your scooter unless you have read and fully understood all instructions. In case of doubts or questions, do not hesitate to contact your local specialist dealer, your care provider or technical adviser to help you on this.

### 3.1 Comfort adjustments



Next adjustments should be done before starting your scooter.

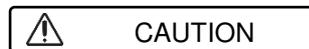
**CAUTION****Risk of entrapment**

Make sure that your hands/fingers won't get entrapped during scooter adjustment.

#### 3.1.1 Sit position

For a comfortable and safe ride it is advised to:

- adjust tiller height to your body length; see § 3.1.2;
- turn the armrests upward, if applicable; see § 3.1.3;
- use the rotatable seat correctly, if applicable; see § 3.1.4;
- sit down on the seat with your lower back against the backrest;
- keep your feet on the foot plate.

**CAUTION****Risk of injuries or damage**

- Make sure that no loose clothing can get caught by wheels or tiller.
- Do not lean too far to the left/right/front/back of the scooter to prevent tipping over. Please pay specially attention when you are negotiating slopes and obstacles.

#### 3.1.2 Tiller

Adjust the height of the tiller with operating console, so you can operate levers and buttons easily; see also picture 3.

##### *Height*

1. Loosen knob (9) of the height adjustment.
2. Raise or lower the operating console with the hand grips.
3. Tighten the knob again.
4. Make sure that the height adjustment is well secured.

### 3.1.3 Armrests (if applied)

Your scooter may be delivered with next parts.



- 34. Armrest (2x)
- 35. Height adjustment of armrest
- 36. Rotatable seat
- 37. Operating lever to turn the seat
- 38. Position adjustment of armrest

*Rotatable seat and armrests*

**i** Your specialist dealer installs the armrests according to a standard width. It is possible to have the space between the armrests adjusted.

#### *Position*

The armrests can be turned backwards to make it easier to sit down on the seat.

1. Press the small button (38) next to the reflector and turn the armrest towards the desired position (up or down).
2. Release the button and check that the armrest is secured.

#### *Height*

1. Sit down on the seat.
2. Turn armrest (34) up.
3. Press on height adjustment (35) on the side of the armrest and slide the armrest to the desired height.
4. Release the button and check that the armrest is secured.
5. Repeat this for the other armrest.

### 3.1.4 Rotatable seat (if applied)

The numbers in parenthesis can be found in figure 5.

#### *Turn the seat to the side*

1. Stand next to the scooter.
2. Pull lever (37) up and turn seat (36) towards you.
3. Release the lever and check if the seat is locked.
4. Please sit down on the seat, with your lower back against the back rest.

#### *Turn the seat to the front*

1. While sitting on your scooter, pull lever (37) up and turn yourself with the seat to the front.
2. Release the lever and check if the seat is locked.



## 3.2 Switching on and off

The way the scooter is switched on and off is described in next points. The numbers in parenthesis can be found in figure 3.

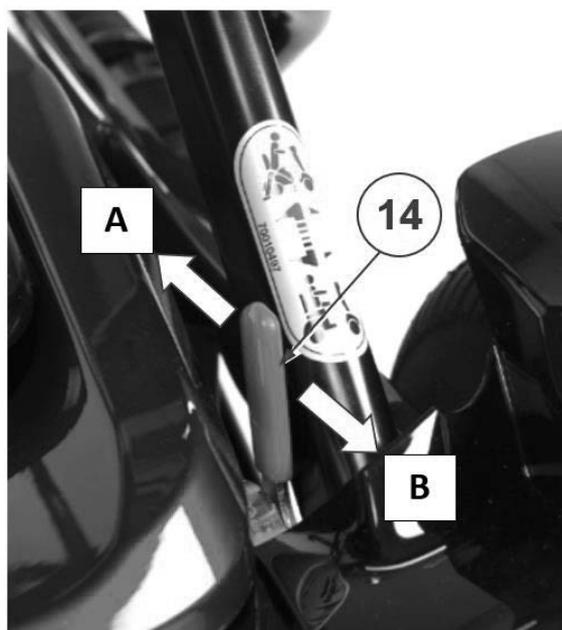
- |                                       |  |
|---------------------------------------|--|
| Switching ON with ON/OFF switch (27)  | Put the key in switch (27) and turn it clockwise (ON).<br>The status indicators (21) light up for some seconds when the key is turned (during self-test). Battery indicator (24) stays visible. See also §3.5.1.   |
| Switching OFF with ON/OFF switch (27) | Turn the key in switch (27) counter clockwise (OFF) and remove the key. The lights of status indicator (21) extinguish.  |
| Switching OFF (time) automatically    | The scooter will be switched off automatically if it hasn't been used for 30 minutes.<br>To start the scooter again: <ul style="list-style-type: none"> <li>• Turn the key counter clockwise.</li> <li>• Remove the key from the ON/OFF switch (27).</li> <li>• Put the key back in the switch.</li> <li>• Turn the key clockwise (ON).</li> </ul> |

## 3.3 Brake and free-wheel lever

### 3.3.1 Explanation

Your scooter is equipped with electromagnetic brakes. These brakes function automatically, only if free-wheel lever (14) is in rear position, see figure 6. In this situation, the brakes start braking if:

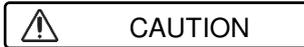
- de scooter is OFF;
- de scooter is ON and the operating levers are released;



*Operating free-wheel lever*

Free-wheel lever (14):

- Push lever to the FRONT (position A) to put the scooter in free-wheel mode. Now, the motor is disconnected. The scooter can be moved manually.
- Push lever to the REAR (position B) to connect the motor to the drive. This should be done before starting the scooter.



CAUTION

Risk of injuries

Only operate the free-wheel lever when your scooter is turned OFF!  
An attendant should operate the free-wheel lever if you have impaired mobility. NEVER operate it from sitting position.

- i** Make sure that the free-wheel lever is in its rear position BEFORE switching the scooter ON. Electromagnetic brakes do NOT function if the scooter is in free-wheel mode.

### 3.4 Driving

- i** This paragraph is a first acquaintance with driving your scooter. Read the complete manual first before you go for a ride.
- i** The surface of the controller gets slightly warm during use.

Next items describe the operating tools to make the scooter move. The numbers in parenthesis can be found in figure 3.

- |  |  |
|--|--|
| Operating lever (30)<br>(driving forward)  | To start or stop moving FORWARD.<br>The movement starts as soon as the lever is slightly pulled towards you. The more the lever is pulled, the faster the scooter will move (up till the maximum speed setting) When the lever is release, the electromagnetic brake is applied. The scooter stops immediately.      |
| Operating lever (28)<br>(driving backward) | To start or stop moving BACKWARD.<br>The movement starts as soon as the lever is slightly pulled towards you. The more the lever is pulled, the faster the scooter will move (up till 50% of maximum speed setting). When the lever is release, the electromagnetic brake is applied. The scooter stops immediately. |
| Speed control (31)                         | Turn speed control (31) clockwise to increase the maximum speed setting. Turn the control counter clockwise to decrease the maximum speed setting.   |
| Push button for sound signal<br>(27)       | Press the button (27) to alarm bystanders by sound signal.   |

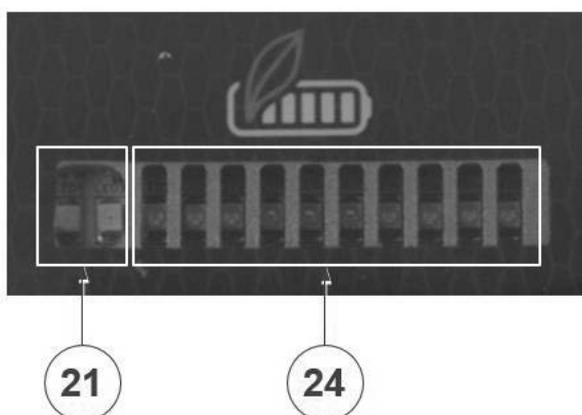


## 3.5 Battery status, status indication and charging

### 3.5.1 Battery status and status indication

The indicator lights of the status indication and battery status will go on as soon as the scooter is switched on, see next figure.

- Check if all lights are on (if the battery is fully charged, see next)



*Battery-status and status indication*

**Status (fault) indication (21)** These red lights go on by switching the scooter on and next they go out. In case of any problem these lights will blink slowly. The number of blinks indicate the fault code. The meaning of this code can be found in chapter 5.

**Battery-status indication (24)** The battery-status lights will go on from left to right after switching on. When the battery is fully charged, all blocks/lights will be on. Using the scooter will decrease the battery charge and some of the lights on the right will go out. The more lights are on, the higher battery charge is.

The batteries need to be charged again if only 3 red lights on the left are on. Keep in mind that the scooter will automatically stop during the ride when battery charge becomes too low. (see chapter 3.2)



**WARNING**

Risk of injuries and damage due to fire

- Only use the batteries that are part of the scooter delivery. Contact your specialist dealer for possible replacement.
- Under no circumstances is it allowed to open or change the battery nor to change its connection points!
- Protect the battery and battery charger against flames, high temperatures (>60°C), moisture, sunshine, severe shocks (for example dropping). Do NOT use the battery if this has been the case.



CAUTION

Risk of injuries

The batteries will last shorter or longer depending on the use, terrain and driving conditions. Do NOT drive outdoors when your battery is not fully charged. Be aware of the action radius of the battery, see chapter 6.



CAUTION

Risk of battery damage

- The battery may be irreversibly damaged if the battery is fully discharged. Therefore make sure that the battery is charged on time.
- If your scooter is stored for a while, the battery should be removed and stored separately. Even then it is advised to charge the battery regularly (approximately once a month) regarding the battery lifespan.
- The lifespan reduces if the battery is exposed to extreme cold for a longer period of time, see also the technical details in chapter 6.
- Make sure that all connection points on the battery and the connection point in the battery housing are free of dust and other contamination.

### 3.5.2 Removing and replacing battery

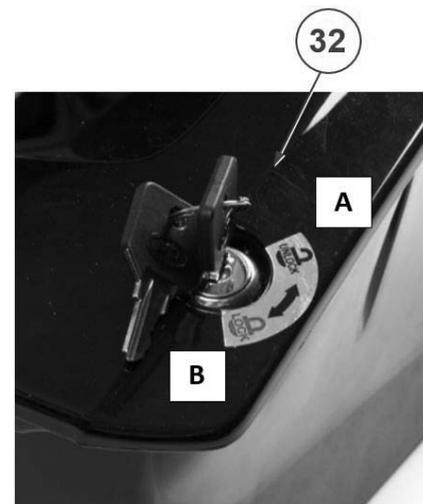
**i** The key to switch the scooter on is also to be used to unlock the battery.

To remove battery (32) from the scooter:

- Put the key in the lock and turn the key counter clockwise (position A).
- The battery is now unlocked and can be lifted from the scooter by the handle.

To replace the battery:

- Make sure that the key is in the “unlocked” position.
- Place the battery in the housing of the scooter.
- Turn the key clockwise (position B) to block the battery.
- Check the battery to be locked.



*Lock-unlock battery*

### 3.5.3 Charging of battery



WARNING

Risk of injuries and damage by fire

- Charge the battery with the battery loader, indoors, in a well ventilated area, out of children's reach.
- Only use the battery charger delivered with the scooter. The use of any other charger may be dangerous (fire hazard).
- The charger is only intended to charge the battery delivered with the scooter, not to charge any other batteries.
- Do not adapt any of the delivered batteries, cables, plugs or battery charger. Do not use any extension cord for charging. In case of any problems whereby the battery cannot be charged according to following instructions, please contact your specialist dealer.

**CAUTION**

Risk of damage  
Protect your battery from large sources of electromagnetic radiation.

**i** In case of any problems, read the instructions of the battery charger or contact your specialist dealer.

Follow next instructions for charging:

1. Switch the scooter OFF.
2. **FIRST** connect the charger to a 230V AC power socket. The indicator goes on (green) to show that the charger is powered. If not, check the charger's manual before connecting it to the battery. If the indicator lights alternating in green and red, there is some fault. Do not use the charger.
3. Slide/turn the cover (39) of the charging point on the battery open.
4. Connect the battery to the charger. During charging lights the indicator red.
5. Wait till the battery is fully loaded. The indicator light turns green again.
6. Disconnect the battery and slide the cover plate back in place.
7. Switch the scooter on and check if all lights of the battery status indicator are on.
8. Remove the charger from the socket, let it cool down and store it on a dry location.



*Connection point for battery charger*

Depending on battery condition, it will be charged after 4 up to 10 hours. Charging for a longer period won't harm the battery; but do not charge for more than 24 hours. By daily use of your scooter we recommend to charge the batteries for 8 to 10 hours after use.

When the battery does not charge properly, the charging will stop after 5 hours and the status indicator will blink every second. Further loading is of no use.

The charging process can be stopped or started any time by following the instructions above.

## 3.6 First ride

- i** Make sure you are familiar with the operation of your scooter before using it on crowded and possible dangerous places. First exercise at a spacious, open area with little bystanders.
1. Make sure that:
    - o the scooter is on a flat surface with all wheels touching the ground;
    - o the battery is fully loaded , see § 3.5;
    - o the motor is coupled, see § 3.3;
    - o the tires have the correct tire pressure, see § 4.1;
    - o you are in the correct sitting position, see § 3.1.1.
  2. Switch your scooter on, see § 3.2.
  3. Turn speed control (26) in lowest speed setting (counter clockwise).
  4. Put both hands on the hand grips of the tiller.
  5. Slightly pull the right operating lever (25) to drive to the front. Use the left operating lever (23) to drive backwards. Release the lever to stop. Repeat this a few times.
  6. If you feel confident enough, repeat this at higher speed. Turn speed control (26) a bit clockwise.
  7. Try now to corner, in forward and backward direction. Repeat this a few times.
  8. Make sure your scooter stands stable, when ending the ride.
  9. Turn the key (20) to switch the scooter off and remove the key.

## 3.7 Driving outdoors

**WARNING**

Risk of accident

Adjust your driving behaviour and speed.

- Take the local road traffic law into consideration; it may differ per country. This counts for driving on pavements, unpaved roads or paved roadways.
- Do not drive on roads with heavy traffic.
- Since your scooter is not equipped with lighting, it is not suitable to drive on public roads at poor visibility (darkness, mist, twilight). Make sure that you are well visible, also during daylight by using fluorescent clothing and/or by using own lighting at the front and rear side of the scooter.

**WARNING**

Risk of injuries

Adjust your driving behaviour and speed.

- Take the weather conditions into consideration. Avoid driving by moist weather, extreme heat, snow, black ice, freezing temperatures; see technical specifications in chapter 6.
- To prevent tipping over, try to drive with a large turning radius at corners and curves. Do not cut corners and don't drive with sharp bends. Try to drive straight in small passages to prevent of getting entrapped.
- Be aware of other road users to whom your scooter may be an obstacle. Pay special attention during cornering, reversing or driving backward. If you are not acquainted to drive backwards, first practice at an open area. Indicate the direction you intent to go before cornering.
- Keep the braking distance in mind, see also the technical specification in chapter 6. Be aware that the braking distance depends on speed, surface, weather conditions, slope and weight of the user.



WARNING

Risk of injuries by unexpected movement

- Make sure that your scooter is switched OFF when getting on and off.
- Keep your tires at the right tire pressure for an optimal driving performance and to decrease the risk of tipping over on uneven surfaces, see chapter 4.1.
- Pay attention if the road has holes or gaps that may cause entrapment of the wheels.

### 3.7.1 Driving on slopes



WARNING

Risk of injuries by unexpected movement

- Do not put your scooter in free-wheel mode on a slope. The scooter may start moving causing injuries to you or bystanders.
- Do not corner when driving down a slope, since the weight of the scooter may cause tipping over.
- Make sure all four wheel touch the ground while driving up or down.



When you stop on a slope the brake will work automatically to prevent the scooter from running forward or backward.

#### *Driving up*

- Drive in a straight line and with higher speed on a slope, and lean slightly forward. When you drive in an angle or to slow, there is a risk of tipping over or falling.
- Never reverse on a slope.

#### *Driving down*

- Drive in a straight line (forward or backward) and with lower speed on a slope. When you drive in an angle or to fast, there is a risk of tipping over or falling.
- Lean slightly backward during a forward descent; lean slightly forward during a backward descent.

### 3.7.2 Cope with obstacles



WARNING

Risk of injuries by unexpected movement

- Do not use your scooter on an escalator.
- Do NOT drive on slopes, obstacles, steps or kerbs larger than the size described in the technical specification in chapter 6.
- Approach a kerb always from the front.
- Make sure that all wheels make contact to the ground during driving up or down.

CAUTION

Risk of damage

If necessary, take a short run up to speed-up the scooter to mount the obstacle or kerb. Prevent that you or your scooter has to cope with a large recoil.



## 4 Maintenance

Your scooter requires minimum maintenance, but it is advisable to inspect the scooter regularly in order to drive trouble-free for years.

### 4.1 Points of maintenance

**i** The last page of this manual contains a registration form for the specialist dealer to record each service.

Contact your dealer to agree to a common timetable for inspection/maintenance/repair.

#### *Before each use*

Visually inspect next points:

- Battery status: Be aware of the action radius of the battery mentioned in the technical specifications, see chapter 6. Charge the battery when necessary, see § 3.5.
- Condition of wheels/tires, see § 4.2.1.
- All parts: Contamination, see § 4.2.2.
- Operating console and cables: Damage like wires that are frayed, broken or that become exposed.
- Wheels, tiller, operating console: Well secured.
- Seat and backrest: Dented spot, damages or tears. Replace the seat and/or backrest if necessary.

Contact your specialist dealer for possible repairs or part replacements.

#### *Monthly*

If your scooter is stored for a longer period, you still need to charge the batteries monthly. For more information, see § 3.5.

#### *Yearly or more often*

Have your scooter inspected and serviced by your specialist dealer, at least once a year, or more often. The minimum maintenance frequency depends on use and should therefore be commonly agreed on with your specialist dealer.

#### *If stored*

Make sure that your scooter is stored dry to prevent mould to grow and damage the upholstery.

### 4.2 Instructions of maintenance

#### 4.2.1 Wheels and tires

- Keep your wheels free of wires, hair, sand and carpet fibres.
- Check the profile of the tyre. If the tread depth is less than 1 mm, the tyres need to be replaced. Contact your specialist dealer for this matter.
- Check the tyre pressure of each tyre. The pressure depends on the type of tyre. The required pressure is readable on the tyre side.
- If your tyre does not stay pressurised or is visibly flat, contact your specialist dealer for replacement.



CAUTION

Risk of injuries or damage

Make sure that the maximum pressure is not exceeded during inflation. Check the details on the side of the tyre.



### 4.2.2 Cleaning

CAUTION

Risk of damage by moisture

- Keep the operating console clean and protect it from water and rain.
- Never use a hose or high-pressure cleaner to clean the scooter.

Wipe all rigid parts of the scooter with a damp cloth (not drenched). If necessary, use a mild soap, suitable for varnishes and synthetics.

The upholstery can be cleaned with lukewarm water and a mild soap.

### 4.3 End of use

At end of life, you need to dispose your scooter according to the local environmental legislation. The best way to do so, is to disassemble the scooter to facilitate the transport of recyclable parts. Usually, batteries are collected separately.



## 5 Troubleshooting

Even if you use your scooter properly a technical problem may occur despite this. In this case, contact your local specialist dealer.



WARNING

Risk of injuries and damage to the scooter

- NEVER repair your scooter yourself attempting to solve the problem.
- For failures at the operating console you need to contact the specialist dealer. He decides if the console needs to be reprogrammed.

Next symptoms may indicate a serious problem. Therefore contact your specialist dealer always if you spot any of following deviations:

- Strang sound;
- Frayed/damaged wiring harnesses;
- Cracked or broken connectors;
- Uneven tread wear at one of the tyres;
- Jerky movements;
- Scooter deflects to one side;
- Damaged or broken wheel assemblies;
- Scooter does not switch on;
- Scooter is powered, but does not move to the front or back.

In case of failure a fault code is displayed on the scooter. This code can be found by counting the times that the left, red lights (21) next to the battery status indicator (24) will (slowly) blink, see also § 3.5.1.

Following table summarises these fault codes. Some problems you can resolve yourself. Consult your specialist dealer for all problems in the records marked with dark-grey colour.

Table 1: Troubleshooting

Code	Problem	Meaning
1	Battery voltage low	(Sound signal goes on) The scooter switches OFF automatically if battery voltage drops below 21.0 V. Recharge the battery. For more information see § 3.5.
2	Fault by low battery voltage	Battery voltage is low. <ul style="list-style-type: none"><li>• Recharge the battery.</li><li>• Check battery, associated connection and wiring.</li></ul>
3	Fault by high battery voltage	Battery voltage is high. This may occur if battery is overcharged, for example while driving down a long slope. In such cases, reduce your speed to minimize charging of battery.



Code	Problem	Meaning
4	Current limit has been reached  Or  Temporary stop due to high controller temperature	<p>Maximum current rating of motor has been exceeded for too long.</p> <ul style="list-style-type: none"> <li>because the scooter has stalled. Switch the scooter off. Wait a few minutes and switch it back on.</li> <li>caused by a motor fault. Check motor, its associated connections and wiring.</li> </ul> <p>Scooter switches off automatically when temperature of controller or motor gets too high. This can be caused by:</p> <ul style="list-style-type: none"> <li>driving up a long, steep slope;</li> <li>an ambient temperature which is too high;</li> <li>leaving the scooter in the sun for too long.</li> </ul> <p>By switching the scooter off, all components are able to cool down. When the temperature is back to normal, the scooter can be started again. But we advise to leave it OFF for 5 more minutes to let it cool down completely.</p>
5	Brake fault	<p>Either a brake release switch is active; Or the brake system is faulty.</p> <ul style="list-style-type: none"> <li>Check brake and associated connections and wiring.</li> <li>Make sure that any associated switch is in its correct position.</li> </ul>
6	Drive inhibit	<p>Either a stop function is active; Or charger inhibit; Or OONAPU (*) condition has occurred.</p> <ul style="list-style-type: none"> <li>Release the stop conditions.</li> <li>Disconnect the battery charger.</li> <li>Make sure that the operating levers are in neutral position when the scooter is switched on.</li> <li>Possibly the operating-levers mechanism requires re-calibration.</li> </ul>
7	Fault at speed control	<p>Operating levers, speed control, SRW or their wiring may be faulty.</p> <ul style="list-style-type: none"> <li>Check the operating-lever mechanism and speed control and associated connections and wiring.</li> </ul>
8	Motor voltage fault	<p>Motor and its wiring may be faulty.</p> <ul style="list-style-type: none"> <li>Check motor and associated connections and wiring</li> </ul>
9	Other error	<p>Controller may have an internal fault.</p> <ul style="list-style-type: none"> <li>Check all connections and wirings.</li> </ul>

(\*) OONAPU fault means "Out Of Neutral At Power Up". This fault appears for example if the operating lever at the left or right side does not return to its neutral position causing the scooter to move the moment the ON/OFF switched is being operated. The scooter/controller is protected to prevent this abrupt movement.



## 6 Technical specifications

The technical details below are only valid for this scooter, at standard settings and optimal ambient conditions. Take these details into account during use.

The values are no longer applicable if your scooter has been modified, damaged or suffers from severe wear. Be aware that the driving performance is influenced by ambient temperature, humidity, slopes (driving up/down), type of surface and battery status.

Table 2: Technical specifications

Brand	<b>Vermeiren</b>
Address	Vermeirenplein 1/15, B-2920 Kalmthout, Belgium
Type	Scooter, rear wheel drive, Class B
Model	<b>Sedna</b>



Description	Dimensions
Max. weight of user	115 kg
Max. speed (driving forward)	6 km/h
Min. braking distance at max. speed	2600 mm
Action radius*	15 km
Maximum height of obstacle	30 mm
Maximum safe slope	6°
Minimum turning radius	820 mm
Minimum width required to reverse	1250 mm
L x W x H Dimensions unfolded Basic model	960 mm x 530 mm x 840 mm
Model with rotatable seat and armrests	960 mm x 530 mm x 870 mm
L x W x H Dimensions folded	750mm x 530 mm x 485 mm
Total mass, battery included Basic model	27,3 kg
Model with rotatable seat and armrests	31,6 kg
Total mass, battery excluded Basic model	24 kg
Model with rotatable seat and armrests	28,3 kg
Total mass of heaviest part	24,3 kg
Effective seat depth	330 mm
Effective seat width	406 mm
Seat surface height at front edge (measured from ground)	540 mm
Angle seat surface	-6°
Backrest angle	103°



Description	Dimensions
Backrest height	330 mm / 360 mm
Horizontal position of axle	50 mm
Motor	Nom. 270 Watt, electromagnetic brake
Battery	1x Li-battery 24V DC – 11,5 Ah – 276 Wh
Controller	Dynamic controller, R-series
Protection class	IP X4
Battery charger	METCO, NL07-25HT, 29.4Vdc, 2.36A
Protection class of battery charger	IPx1
Insulation class of battery charger	II
Max. sound level scooter motor	60 dB(5A)
Sound level horn/audible signal	77 dB(5A)
EMC compatible according to	ISO 7176-21
Ignitability of upholstery according to	EN 1021-2
Diameter rear wheels (number)	2.80 / 2.50 - 4 air (2)
Diameter front wheels (number)	200 x 50 mm air (2)
Suspension	Frontside
Control (wig-wag)	Lever to start/stop movement
Operating console	Rotatable switch for speed control
Temperature to store and use	+5 °C tot +40 °C
Operating temperature for electronics	-10°C tot +40°C
Humidity to store and use	30%
<p>We reserve the right to introduce technical changes.            Measurement tolerance <math>\pm 15</math> mm / 1,5 kg / 1,5°.            * The theoretical action radius reduces if the scooter is frequently used on slopes, rough surfaces or to climb kerbs. The maximum driving distance is tested in ideal circumstances according to ISO 7176-4.</p>	



## Service registration form

This product (name): .....

was inspected (I), serviced (S), repaired (R) or disinfected (D):

By (stamp):  Kind of work: I / S / R / D Date:	By (stamp):  Kind of work: I / S / R / D Date:	By (stamp):  Kind of work: I / S / R / D Date:
By (stamp):  Kind of work: I / S / R / D Date:	By (stamp):  Kind of work: I / S / R / D Date:	By (stamp):  Kind of work: I / S / R / D Date:
By (stamp):  Kind of work: I / S / R / D Date:	By (stamp):  Kind of work: I / S / R / D Date:	By (stamp):  Kind of work: I / S / R / D Date:
By (stamp):  Kind of work: I / S / R / D Date:	By (stamp):  Kind of work: I / S / R / D Date:	By (stamp):  Kind of work: I / S / R / D Date:
By (stamp):  Kind of work: I / S / R / D Date:	By (stamp):  Kind of work: I / S / R / D Date:	By (stamp):  Kind of work: I / S / R / D Date:



Vermeiren GROUP  
Vermeirenplein 1 / 15  
B-2920 Kalmthout  
BE

website: [www.vermeiren.com](http://www.vermeiren.com)

### **Instructions for specialist dealer**

This instruction manual is part and parcel of the product and must accompany every product sold.

Version C, 2019-02

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